

CASE STUDY

How Solà Galvé achieved 70% efficiency



Bigle Legal



Company:

Solà Galvé



Website:

www.solagalve.com



Country:

España



Industry:

Law firm



Solà Galvé is dedicated towards legal claims in defense of consumers against Banks and service companies in general.

COMPANY PROFILE

Solà Galvé is a law firm that specializes in handling claims against banks, financial entities, excessive commissions, extorting interests and the application of abusive clauses.

"We sought to standardize
the content of the claims and have
most of the options for each type
of claim standardized; and thus
maintain the same quality in writing,
respecting for all clients the same
legal strategies of the firm
within each type of matter."



Martí Solà, Partner Director

Why they choose Bigle Legal?

For the **adaptability** of the program and **ease of use** that you showed me in the presentation. It allows the **treatment of complex writings** and gives **many options**.

THE CHALLENGE

The firm Sola Galve deals with a large volume of lawsuits. They sought to standardize their claims content and have control over each type.

Sola Galve wanted a tool to maintain the same quality in writing, respecting for all clients the same legal strategies of the firm within each type of matter.

THE STRATEGY

The incorporation of the software is fast and the usability almost immediately. The start time for effective use is set by the complexity of the writing and the number of options you want to give it because this means that the user first writes the complete content of the writing linearly.

Thus, in our case, being documents with many variables, it required us to think about all the options that the demand model would include.







THE PROCESS

In a first phase we create the brief by completing all the options of the case in the automated model. At this point the most valuable function is that the program allows the model to have all kinds of options (specific questions, free text, data entry, options that open other subordinate options, numbering of attached documents) and each one of them customizes the final writing in a different way.

In a second phase, we download the document in word, to be able to submit it to a review and final reading. If they were written to share with a client or with another professional, it is possible to send them to be completed remotely, but it is a function that we do not use at the moment.

THE RESULTS

The type of 'complex' document that we deal with most commonly requires an average of 3 hours of work, plus re-reading time to detect any errors. Currently, we prepare these same documents in 1 hour of work and, given their homogenization, the error monitoring is more effective.

We have achieved two initial objectives such as reducing errors, and simplifying the time in writing the papers.

We have achieved objectives that we had not envisaged, such as that, now, when the firm's management makes a legal decision, it has almost immediate effects on the writings, since the model is directly modified

